

Updates Coming to Check Reimbursements

We're Making a Small Change to Our Process When You Submit a Claim and Request a Check

Didn't use your benefit card and need to be reimbursed? We're making a small change to the way that your reimbursement will work if you request to be paid with a check. If your claim is less than \$25, we will now wait to send reimbursement until we receive additional claims that total at least \$25. If we don't receive any additional claims, we will send your reimbursement at the end of the plan's runout period.

There is no minimum amount required for reimbursement by direct deposit.

Sign Up for Direct Deposit

Sign up for direct deposit online through your Chard Snyder account to get your reimbursements quickly. Follow the steps below:

1. Log in to your [Chard Snyder online account](#)
2. Select the **Tools & Support** tab
3. Under the *How Do I?* section, select **Change Payment Method**
4. Under *Current Payment Method*, select **Update**
5. Select **Direct Deposit** under *Alternate Payment Method* and click **Submit**
6. If you have not previously added your bank account information, the *Add Bank Account* page will display. Enter your information and select **Submit**.

Once the steps have been completed, a confirmation page will display.

If bank validation is required, you will be notified on your account to look for a small transaction or "micro-deposit" in your designated bank account in the next couple of days to enter online, which will validate your account.



Don't Forget, You Can Also Use the Chard Snyder Mobile App to Submit Claims

Use the Chard Snyder mobile app and your phone's camera to make submitting claims even easier.

The app also allows you to:

- Enable Face ID or Touch ID for easy, secure access
- Catalog past and current receipts
- Enter your bank account for seamless transfers
- Scan any product for eligibility
(Plan restrictions may apply)



Why is Direct Deposit Better?

Faster Reimbursement.

Direct deposit is the fastest way to receive reimbursement. Payments made via direct deposit will usually arrive in 2-3 business days, while waiting for a check by mail could take 1-2 weeks.

It's Convenient. With direct deposit, there are no worries about mail delays or losing a paper check. Reimbursements are deposited directly into the bank account you specify.

It Saves Time. No need to run to the bank or stand in a line to deposit a check.

It's More Secure. Direct deposit is significantly more secure than a physical check. There's no risk of a digital check getting lost, stolen or even forgotten when it's deposited automatically.

www.chard-snyder.com